

imagine...



## IT Support Monitoring

## The knowledge to respond rapidly to changes in the health of your network

### What is monitoring?

Our award winning availability and performance monitoring tool delivers reports on the health and performance of your network. This tool gives a real time overview of how your network is performing.

### Why use monitoring?

Instead of reacting to problems when they happen, monitoring enables us to predict and prevent most network issues. When network problems do arise, we can pinpoint the root cause of the problem and begin remediation almost immediately.

This translates into increased employee productivity and cost savings for you. In most cases problems can be avoided before they even happen.

## About Solsoft

- ✓ The most qualified Microsoft Gold Partner in the region.
- ✓ Personable and customer focused engineers dedicated to supporting you every day.
- ✓ Access to a breadth of experience and knowledge.
- ✓ Ensure your IT budgets are allocated in the most efficient way.
- ✓ Reduce your IT costs by preventing issues occurring.

### What does 24/7 Monitoring include?

- ✓ Network Documentation
- ✓ Event Log Monitoring
- ✓ Backup System Monitoring
- ✓ Core Server Application Monitoring
- ✓ Internet Connectivity Monitoring
- ✓ Anti Virus Solution Monitoring
- ✓ Firewall Availability Monitoring
- ✓ Asset Monitoring
- ✓ Licensing Compliance Monitoring
- ✓ Email Performance Monitoring
- ✓ Dedicated Account Manager
- ✓ Access to Specialist Skills

- ✓ Lets you focus on your business  
We are your network watchdog, so you can focus on your core business activities.
- ✓ Faster issue resolution  
Our technicians always know the health of your network, so we can dramatically shorten the time from computer failure to issue resolution.